



**SECTION 1.0 - RATE SCHEDULE**

Section 1.01 - Rates

Stage 0 and Stage 1 of Drought Contingency Plan

<u>Meter Size</u>	<u>Monthly Base Rate</u>	<u>Usage Charge per 1,000 gallons</u>	
All	\$50.00 (includes no gallons)	1 – 5,000 gallons	\$1.00
		5,000 – 10,000 gallons	\$1.50
		10,000 – 20,000 gallons	\$2.00
		20,000 – 30,000 gallons	\$4.00
		Over 30,000 gallons	\$6.00

Stage 2 through Stage 4 of Drought Contingency Plan

<u>Meter Size</u>	<u>Monthly Base Rate</u>	<u>Usage Charge per 1,000 gallons</u>	
All	\$50.00 (includes no gallons)	1 – 5,000 gallons	\$1.00
		5,000 – 10,000 gallons	\$1.50
		10,000 – 20,000 gallons	\$4.00
		20,000 – 30,000 gallons	\$8.00
		Over 30,000 gallons	\$12.00

**ZERO-WATER USAGE DISCOUNT**

In any month that no water is used, there will be a discount of .....\$20.00

REGULATORY ASSESSMENT .....0.5%

A regulatory assessment of ½ of 1% of the charge for retail water service only is included in the base rate.

CORPORATION ASSESSMENT .....TBD

Periodically, the Corporation may be required to assess customers to cover the cost of new equipment or repairs to existing equipment. The amount of this assessment shall be determined after the cost of the equipment is known.

Section 1.02 - Miscellaneous Fees

NEW RESIDENCE CONNECTION FEE.....\$250.00

The tap fee is based on the Corporation’s cost for materials and labor for a standard residential connection of a 5/8” or 3/4” meter.

RECONNECTION FEE.....\$60.00

The reconnect fee shall be charged and shall be paid in full before service is restored to a member who has been disconnected for any reasons.

TRANSFER FEE .....\$0.00

The transfer fee shall be charged for changing an account name at the same service location where the service is not disconnected.

LATE CHARGE .....\$10.00  
A monthly penalty shall be charged on delinquent accounts.

RETURNED CHECK CHARGE .....\$25.00

MEMBERSHIP FEE .....\$0.00

BUY-IN FEE FOR NEW MEMBERS .....\$0.00

METER TEST FEE (actual cost of testing the meter up to .....\$50.00  
This fee shall be charged is a member requests a 2<sup>nd</sup> meter test within a 2-year period and the test indicates that the meter is recording accurately.

BACK-FLOW PREVENTER .....Actual Cost  
The actual cost of the back-flow preventer and its installation shall be charged to the member. The cost of the annual testing of the back-flow preventer shall be paid by the Corporation.

REGULATORY FEES.....Actual Cost  
Any fee accessed to the corporation or to a member of the corporation by a regulatory agency shall be passed on to the corporate members in aggregate or to the actual member of the corporation, respectively.

## **SECTION 2.0 - SERVICE RULES AND REGULATIONS**

### Section 2.01 - Application for and Provision of Water Service

All applications for standard service shall be made on the corporation's standard customer service agreement and shall be signed by the applicant before water service is provided by the corporation. A separate application will be made for each service location. Standard service is defined as service on an existing pipeline where pipeline, service facility extensions, or pipeline upgrades are not required and special design and/or engineering considerations are not necessary. Nonstandard service is defined as any service request which requires a larger meter service, service to a Master Metered Account or an addition to the supply, storage and/or distribution system. Requirements for nonstandard service are contained in Section 3.0 and 3.20 of this tariff.

After the applicant has met all the requirements, conditions and regulations for service, the corporation will install tap, meter and corporation cut-off valve and/or take all necessary actions to initiate service. The corporation will serve each qualified applicant for service within 5 working days unless line extensions or new facilities are required. If construction is required to fill the order and if it cannot be completed within 30 days, the corporation will provide the applicant with a written explanation of the construction required and an expected date of service.

Where service has previously been provided, service will be reconnected within one working day after the applicant has met the requirements for reconnection.

The member will be responsible for furnishing and laying the necessary member service pipe from the meter location to the place of consumption. Members are required to install a member owned cut-off valve on the member's side of the meter or connection.

### Section 2.02 - Membership Fee

The corporation does not currently charge a membership fee.

### Section 2.03 - Refusal of Service

The corporation may decline to serve an applicant until the applicant has complied with the Corporation's service requirements, with the regulations of the regulatory agencies (state and municipal regulations) and for the reasons outlined in the TCEQ Rules. In the event that the corporation refuses to serve an applicant, the corporation will inform the applicant of the basis of its refusal in writing. The corporation is also required to inform the applicant a complaint may be filed with the Commission.

#### Section 2.04 - Meter Requirements, Readings, and Testing

All water sold by the corporation will be billed based on meter measurements. The corporation will provide, install, own and maintain meters to measure amounts of water consumed by its members. Service meters will be read at monthly intervals and as nearly as possible on the corresponding day of each monthly meter reading period.

One meter is required for each residential, commercial or industrial facility in accordance with the TCEQ Rules. If a facility has a kitchen and bathroom, it will be considered a separate facility requiring a separate meter. The corporation may consider allowing an apartment building or mobile home/RV park to apply for a "Master Metered Account" and have a single meter, larger than 5/8" x 3/4". Any unauthorized submetering or diversion of service shall be considered a multiple connection and subject to disconnection of service. If the corporation has sufficient reason to believe a multiple connection exists, the Corporation shall discontinue service as described under Section 2.06 of this tariff.

Meter tests. The corporation will, upon the request of a member, and, if the member so desires, in his or her presence or in that of his or her authorized representative, make without charge a test of the accuracy of the member's meter. If the member asks to observe the test, the test will be made during the corporation's normal working hours at a time convenient to the member. Whenever possible, the test will be made on the member's premises, but may, at the corporation's discretion, be made at the corporation's testing facility. If within a period of two years the member requests a new test, the corporation will make the test, but if the meter is found to be within the accuracy standards established by the American Water Works Association, the corporation will charge the member a fee which reflects the cost to test the meter up to a maximum \$50.00 for a residential member. Following the completion of any requested test, the corporation will promptly advise the member of the date of removal of the meter, the date of the test, the result of the test, and who made the test.

#### Section 2.05 - Billing

Bills from the corporation will be mailed monthly. The due date of bills for corporation service will be the twenty-five (25) day of the month. Payment for corporation service is delinquent if full payment, including any fees, is not received at the corporation or the corporation's authorized payment agency by 5:00 p.m. on the due date. If the due date falls on a holiday or weekend, the due date for payment purposes will be the next work day after the due date.

A late penalty shall be charged on bills received after the due date (see Section 1.02). The penalty on delinquent bills will be charged monthly. The corporation must maintain a record of the date of mailing to charge the late penalty.

In the event of a dispute between a member and a corporation regarding any bill for corporation service, the corporation will conduct an investigation and report the results to the member. If the dispute is not resolved, the corporation will inform the member that a complaint may be filed with the Commission.

### Section 2.06 - Service Disconnection

In the event that an account remains delinquent for 2 billing cycles, a notice of termination shall be included in the next bill. Corporation service shall be disconnected if the bill has not been paid in full by the due date listed on the bill and termination notice. As a courtesy, the Corporation will also place a notice of termination on the customer's door. The service will remain disconnected until the account is paid in full.

The corporation is encouraged to offer a deferred payment plan to a member who cannot pay an outstanding bill in full and is willing to pay the balance in reasonable installments. However, a member's corporation service shall be disconnected if a bill has not been paid or a deferred payment agreement entered into by the due date and if proper notice of termination has been given.

Corporation service may also be disconnected without notice for reasons as described in the TCEQ Rules.

Corporation service may also be disconnected with notice for violation of the corporation's service policies, including the connection of more than one residence, commercial facility or industrial facility to an individual meter.

Corporation personnel must be available to collect payments and to reconnect service on the day of and the day after any disconnection of service unless service was disconnected at the member's request or due to a hazardous condition.

### Section 2.07 - Reconnection of Service

Service will be reconnected within 36 hours after the past due bill and any other outstanding charges are paid or correction of the conditions which caused service to be disconnected. A reconnection fee will be charged (see Section 1.02).

### Section 2.08 - Service Interruptions

The corporation will make all reasonable efforts to prevent interruptions of service. If an interruption occurs, then the corporation will re-establish service within the shortest possible time. Except for momentary interruptions due to automatic equipment operations, the corporation will keep a complete record of all interruptions, both emergency and scheduled.

### Section 2.09 - Quality of Service

The corporation's goal is to plan, furnish, and maintain production, treatment, storage, transmission, and distribution facilities of sufficient size and capacity to provide a continuous and adequate supply of water for all reasonable consumer uses. Unless otherwise authorized by the Commission, the corporation will maintain facilities as described in the TCEQ Rules or in the Texas Commission on Environmental Quality's "Rules and Regulations for Public Water Systems."

In the event that the water pressure within the water system drops below 20 psi, or there is a break in the water lines, SRE-WSC will issue a boil-water notification to all members. The planned actions include:

1. Post a Boil-Water Alert at the entrance to Skyline Ranch Estates
2. E-Mail a notification to members on the skylineranch.org email list
3. Post a Boil-Water Alert on the [www.skylineranch.org](http://www.skylineranch.org) website
4. Direct delivery/notification of a boil-water alert to each member by the SRE Neighborhood Watch Block Captains to their respective constituents. In case of a Block Captains absence, the notification responsibility defaults to SRE-WSC board members.

The notification will state:

“Due to conditions which have occurred recently in the water system, the Texas Commission on Environmental Quality has required the SRE-WSC to notify all customers to boil their water prior to consumption.

To ensure destruction of all harmful bacteria and other microbes, water for drinking, cooking and ice making should be boiled and cooled prior to consumption. The water should be brought to a vigorous rolling boil and then boiled for two minutes. In lieu of boiling you may purchase bottled water or obtain water from some other suitable source. When it is no longer necessary to boil the water, SRE-WSC officials will notify you.”

#### Section 2.11 - Member's Responsibility

The Member shall provide access to the meter as per service agreement. If access to the meter is hindered or denied preventing the reading of the meter, an estimated bill shall be rendered to the Member for the month; and a notice shall be sent to the effect that access could not be gained. If access is denied for three (3) consecutive months after proper notification, in accordance with Section 2.06, to the Member, then service shall be discontinued and the meter removed with no further notice. )

The Member shall be responsible for compliance with all utility, local, and state codes, requirements, and regulations concerning on-site service and plumbing facilities.

All connections shall be designed to ensure against back-flow or siphonage into the Corporation's water supply. In particular, livestock water troughs shall be plumbed above the top of the trough with air space between the discharge and the water level in the trough. (30 TAC 290.46)

The use of pipe and pipe fittings that contain more than 8.0% lead or solder and flux that contain more than 0.2% lead is prohibited for any plumbing installation or repair of any residential or non-residential facility providing water for human consumption and connected to the Corporation's facilities. Customer service pipelines shall be installed by the applicant and shall be a minimum of SDR-26 PVC pipe. (30 TAC 290.46 )

Section 2.12 - Member Complaints and Disputes

If a member or applicant for service lodges a complaint, the corporation will promptly make a suitable investigation and advise the complainant of the results. Service will not be disconnected pending completion of the investigation unless a hazardous condition exists.

Section 2.13 – Member Negligence or Tampering

If a member or applicant for service deliberately tampers with or through negligence damages the water lines or water distribution equipment of the Corporation, the member or applicant for service will be billed the actual and complete costs to repair or replace said damages, including labor, materials, equipment, and all other actual costs.

Section 2.14 – Private Water Collection Systems

To insure proper compliance with state regulations concerning community water supply systems, the Corporation is required to insure that privately collected water (e.g., rainwater collection system) is isolated from the Corporation's water system. When a customer collects water privately, a testable, double backflow preventer is required on the customer side of the water meter. Additionally, the back-flow preventer must be tested annually. Residents shall notify the Corporation if they collect rainwater, have a private well, or have some other private collection system, if the privately collected water runs through the same pipes that connect to the corporation's water delivery system. If the private collection system is used solely for outside use, then no back-flow preventer is required.

The member shall pay for the back-flow preventer and its installation. The Corporation shall pay for the annual testing of the back-flow preventer. Residents shall pay to the Corporation the monthly base rate even if SRE-WSC water is not used.

## SECTION 3.0 - EXTENSION POLICY

### Section 3.01 - Standard Extension Requirements

If there are no distribution facilities or facilities capable of servicing (according to TCEQ Chapter 290 requirements) the applicant at the requested connection point, the applicant will be given an itemized statement of the costs of the service request, including options such as rebates to the customer, sharing of construction costs between the Corporation and the customer, or sharing of costs between the customer and other applicants prior to beginning construction, if available.

The Corporation will bear the full cost of any oversizing of water mains necessary to serve other future customers in the immediate area.

Developers may be required to provide contributions in aid of construction in amounts to furnish the system with all facilities necessary to comply with the Texas Natural Resource Conservation Commission's "Rules and Regulations for Public Water Systems."

### Section 3.02 – Specific Corporation Extension Policy

This section contains the Corporation's specific extension policy which complies with the requirements already stated under Section 3.01.

Developers will be required to provide contributions in aid of construction in amounts sufficient to furnish the development with all facilities necessary to provide for reasonable local demand requirements and to comply with Texas Natural Resource Conservation Commission minimum design criteria for facilities used in the production, transmission, pumping, or treatment of water or Texas Natural Resource Conservation Commission minimum requirements. For purposes of this subsection, a developer is one who subdivides or requests more than two meters on a piece of property. Commercial, industrial, and wholesale customers will be treated as developers.

## **SECTION 4.0 - DROUGHT CONTINGENCY PLAN (Adopted April 9, 2007)**

### Section 4.01: Declaration of Policy, Purpose, and Intent

In order to conserve the available water supply and protect the integrity of water supply facilities, with particular regard for domestic water use, sanitation, and fire protection, and to protect and preserve public health, welfare, and safety and minimize the adverse impacts of water supply shortage or other water supply emergency conditions, the Skyline Ranch Estates Water Supply Corporation (SRE-WSC) hereby adopts the following regulations and restrictions on the delivery and consumption of water.

Water uses regulated or prohibited under this Drought Contingency Plan (the Plan) are considered to be non-essential and continuation of such uses during times of water shortage or other emergency water supply condition may create problematic conditions that affect all of Skyline Ranch.

### Section 4.02: Public Involvement

Opportunity for the public to provide input into the preparation of the Plan was provided by the SRE-WSC by means of scheduling and providing public notice of a public meeting to accept input on the Plan.

### Section 4.03: Public Education

The SRE-WSC will periodically provide the public with information about the Plan, including information about the conditions under which each stage of the Plan is to be initiated or terminated and the drought response measures to be implemented in each stage. This information will be provided by means of notices on billings or the Skyline Ranch Estates newsletter.

### Section 4.04: Coordination with Regional Water Planning Groups

The service area of the SRE-WSC may be located within the Lower Colorado River Authority, Central Texas Region, or Hays-Trinity Groundwater Conservation District, and a copy of this Plan will be provided to them as required.

### Section 4.05: Authorization

The SRE-WSC Board of Directors is hereby authorized and directed to implement the applicable provisions of this Plan upon determination that such implementation is necessary to protect public health, safety, and welfare. The SRE-WSC Board of Directors shall have the authority to initiate or terminate drought or other water supply emergency response measures as described in this Plan.

Section 4.06: Application

The provisions of this Plan shall apply to all persons, customers, and property utilizing water provided by the SRE-WSC. The terms “person” and “customer” as used in the Plan include individuals, corporations, partnerships, associations, and all other legal entities.

Section 4.07: Definitions

For the purposes of this Plan, the following definitions shall apply:

**Aesthetic water use:** water use for ornamental or decorative purposes such as fountains, reflecting pools, and water gardens.

**Conservation:** those practices, techniques, and technologies that reduce the consumption of water, reduce the loss or waste of water, improve the efficiency in the use of water or increase the recycling and reuse of water so that a supply is conserved and made available for future or alternative uses.

**Customer:** any person using water supplied by the SRE-WSC.

**Domestic water use:** water use for personal needs or for household or sanitary purposes such as drinking, bathing, heating, cooking, sanitation, or for cleaning a residence.

**Even number address:** street addresses, or box numbers ending in 0, 2,4, 6, or 8 and locations without addresses.

**Landscape irrigation use:** water used for the irrigation and maintenance of landscaped areas, whether publicly or privately owned, including residential lawns, gardens, parks, rights-of-way and medians.

**Maximum water level above the pump:** this level has been determined to be 230 feet.

**Non-essential water use:** water uses that are neither essential nor required for the protection of public, health, safety, and welfare, including:

1. Irrigation of landscape areas, except as otherwise provided under this Plan;
2. Use of water to wash any motor vehicle, motorbike, boat, trailer or other vehicle;
3. Use of water to wash down any sidewalks, walkways, driveways, tennis courts, or other hard-surfaced areas;
4. Use of water to wash down buildings or structures for purposes other than immediate fire protection,
5. Flushing gutters or permitting water to run or accumulate in any ditch or street;
6. Use of water to fill, refill, or add to any indoor or outdoor swimming pools or Jacuzzi-type pools;
7. Use of water in a fountain or pond for aesthetic or scenic purposes except where necessary to support aquatic life;
8. Failure to repair a controllable leak(s) within a reasonable period after having been given notice directing the repair of such leak(s); and

9. Use of water from hydrants for construction purposes or any other purposes other than fire fighting.

**Odd numbered address:** street addresses, or box numbers ending in 1,3,5,7, or 9.

**The Public:** Customers of SRE-WSC.

#### Section 4.08: Criteria for Initiation and Termination of Drought Response Stages

The SRE-WSC Board of Directors shall monitor water supply and/or demand conditions on a daily basis and shall determine when conditions warrant initiation or termination of each stage of the Plan.

The criteria for each stage described below are based on the analysis of the vulnerability of the water source under record drought conditions.

#### **Stage 0 – Normal Conditions**

This stage is in effect annually from October 1 through April 30 as long as the depth of the water in the well is above 325 feet.

#### **Stage I – Mild Water Shortage Conditions**

##### Requirements for initiation

Customers shall be asked to voluntarily conserve water and adhere to the prescribed restrictions on certain non-essential water uses, defined in Section VII, annually beginning on May 1 through September 30. Customers shall be asked to voluntarily conserve water and adhere to the prescribed restrictions on certain non-essential water uses whenever the depth of the water in the SRE-WSC well falls below the depth of 325 feet.

##### Requirements for termination

Between October 1 and April 30, Stage 1 of the Plan will be rescinded when the water level rises above 325 feet for a period of 3 consecutive days. Upon termination of Stage 1, Stage 0 becomes operative.

#### **Stage 2 – Moderate Water Shortage Conditions**

##### Requirements for initiation

Whenever the depth of the water in the SRE-WSC well falls below the depth of 345 feet, Stage 2+ tariff pricing takes effect and customers shall be asked to adhere to the prescribed restrictions on certain non-essential water uses.

##### Requirements for termination

Stage 2 of the Plan will be rescinded when the water level rises above 345 feet for a period of 3 consecutive days. Upon termination of Stage 2, Stage 1 becomes operative.

### **Stage 3 – Severe Water Shortage Conditions**

#### Requirements for initiation

Whenever the depth of the water in the SRE-WSC well falls below the depth of 365 feet, Stage 2+ tariff pricing takes effect and customers shall be asked to adhere to the prescribed restrictions on certain non-essential water uses.

#### Requirements for termination

Stage 3 of the Plan will be rescinded when the water level rises above 365 feet for a period of 3 consecutive days. Upon termination of Stage 3, Stage 2 becomes operative.

### **Stage 4 – Critical Water Shortage Conditions**

#### Requirements for initiation

Whenever the depth of the water in the SRE-WSC well falls below the depth of 385 feet, Stage 2+ tariff pricing takes effect and customers shall be asked to adhere to the prescribed restrictions on certain non-essential water uses.

#### Requirements for termination

Stage 3 of the Plan will be rescinded when the water level rises above 385 feet for a period of 3 consecutive days. Upon termination of Stage 4, Stage 3 becomes operative.

### **Stage 5 – EMERGENCY Water Shortage Conditions**

#### Requirements for initiation

Customers shall be required to comply with the requirements and restrictions for Stage 5 of this Plan when the SRE-WSC Board of Directors, determines that a water supply emergency exists based on:

1. Major water line breaks, or pump or system failures occur, which cause unprecedented loss of capability to provide water service; or
2. Natural or man-made contamination of the water supply source(s). If required by state law, a boil water

#### Requirements for termination

Stage 5 of the Plan may be rescinded when all of the conditions listed as criteria have ceased to exist for a period of 3 consecutive days.

#### Section 4.09: Drought Response Stages

The SRE-WSC Board of Directors, shall monitor water supply and/or demand conditions on a weekly basis and, in accordance with the criteria set forth in Section VIII of this Plan, shall determine that a mild, moderate, severe, critical, emergency or water shortage condition exists and shall notify the public by means of a prominent sign posted at the entrance to the Skyline Ranch Estates subdivision.

### **Stage 1 Response – Mild Water Shortage Conditions**

Goal: Achieve a voluntary 10% reduction in total water use.

Voluntary Water Use Restrictions: Water customers are requested to practice water conservation and to minimize or discontinue water use for non-essential purposes.

### **Stage 2 Response — Moderate Water Shortage Conditions**

Goal: Achieve a 15% reduction in total water use.

#### **SRE-WSC Management Measures:**

Flushing of water mains shall be suspended.

Water Use Restrictions. Under threat of penalty for violation, the following water use restrictions shall apply to all persons:

1. Irrigation of landscaped areas with hose-end sprinklers or automatic irrigation systems shall be limited to Sundays and Thursdays for customers with a street address or post office box number ending in an even number (0,2,4,6 or 8), and Saturdays and Wednesdays for water customers with an address ending in an odd number (1, 3, 5, 7 or 9), and irrigation of landscaped areas is further limited to the hours of 6:00 a.m. until 9:00 a.m. and between 8:00 p.m. and 11:00 p.m. on designated watering days. However, irrigation of landscaped areas is permitted at anytime if it is by means of a hand-held hose, a faucet filled bucket or watering can of five (5) gallons or less, or drip irrigation system.
2. Use of water to wash any motor vehicle, motorbike, boat, trailer or other vehicle is prohibited except on designated watering days between the hours of 6:00 a.m. until 9:00 a.m. and between 8:00 p.m. and 11:00 p.m. Such washing, when allowed, shall be done with a hand-held bucket or a hand-held hose equipped with a positive shutoff.
3. Use of water to fill, refill, or add to any indoor or outdoor swimming pools, wading pools, or Jacuzzi-type pools is prohibited except on designated watering days between the hours of 6:00 a.m. until 9:00 a.m. and between 8:00 p.m. and 11:00 p.m.
4. Operation of any ornamental fountain or pond for aesthetic or scenic purposes is prohibited except where necessary to support aquatic life or where such fountains or ponds are equipped with a recirculation system.
5. Use of water from hydrants shall be limited to fire fighting, related activities, or other activities necessary to maintain public health, safety, and welfare.
6. The following uses of water are defined as non-essential and are prohibited:
  - a. wash down of any sidewalks, walkways, driveways, parking lots, tennis courts, or other hard-surfaced areas;

- b. use of water to wash down buildings or structures for purposes other than immediate fire protection;
- c. use of water for dust control;
- d. permitting water to run or accumulate in any ditch or street; and
- e. failure to repair a controllable leak(s) within a reasonable period after having been given notice directing the repair of such leak(s).

### **Stage 3 Response — Severe Water Shortage Conditions**

Goal: Achieve a 20% reduction in daily water demand.

#### **SRE-WSC Management Measures:**

All requirements of Stage 2 shall remain in effect during Stage 3.

Water Use Restrictions. All requirements of Stage 2 shall remain in effect during Stage 3 except:

Irrigation of landscaped areas shall be limited to designated watering days between the hours of 6:00 a.m. until 9:00 a.m. and between 8:00 p.m. and 11:00 p.m. and shall be by means of hand-held hoses, hand-held buckets, drip irrigation, or permanently installed automatic sprinkler system only. The use of hose-end sprinklers is prohibited at all times.

### **Stage 4 Response - Critical Water Shortage Conditions**

Goal: Achieve a 25% reduction in daily water demand.

#### **SRE-WSC Management Measures:**

All requirements of Stage 2 and 3 shall remain in effect during Stage 4.

Water Use Restrictions. All requirements of Stage 2 and 3 shall remain in effect during Stage 4 except:

1. Irrigation of landscaped areas shall be limited to designated watering days between the hours of 6:00 a.m. and 9:00 a.m. and between 8:00 p.m. and 11:00 p.m. and shall be by means of hand-held hoses, hand-held buckets, or drip irrigation only. The use of hose-end sprinklers or permanently installed automatic sprinkler systems are prohibited at all times.
2. Use of water to wash any motor vehicle, motorbike, boat, trailer or other vehicle not in the immediate interest of public health, safety, and welfare is prohibited
3. The filling, refilling, or adding of water to swimming pools, wading pools, and Jacuzzi-type pools is prohibited.
4. Operation of any ornamental fountain or pond for aesthetic or scenic purposes is prohibited except where necessary to support aquatic life or where such fountains or ponds are equipped with a recirculation system.
5. No application for new, additional, expanded, or increased-in-size water service connections, meters, service lines, pipeline extensions, mains, or water service facilities of any kind shall be

approved, and time limits for approval of such applications are hereby suspended for such time as this drought response stage or a higher-numbered stage shall be in effect.

### **Stage 5 Response – Emergency Water Shortage Conditions**

Goal: Reduce daily water usage to the absolute minimum required to for essential purposes.

#### SRE-WSC Management Measures:

All requirements of Stage 2, 3 and 4 shall remain in effect during Stage 5. Acquisition of alternative water supplies will be implemented.

Water Use Restrictions. All requirements of Stage 2, 3, and 4 shall remain in effect during Stage 5 except:

1. Irrigation of landscaped areas is absolutely prohibited.
2. Use of water to wash any motor vehicle, motorbike, boat, trailer or other vehicle is absolutely prohibited.

#### Section 4.10: Enforcement

No person shall knowingly or intentionally allow the use of water from the SRE-WSC for any purpose in a manner contrary to any provision of this Plan, or in an amount in excess of that permitted by the drought response stage in effect at the time pursuant to action taken by the SRE-WSC Board of Directors, in accordance with provisions of this Plan.

#### Section 4.11: Variances

The SRE-WSC Board of Directors, may, in writing, grant temporary variance for existing water uses otherwise prohibited under this Plan if it is determined that failure to grant such variance would cause an emergency condition adversely affecting the health, sanitation, or fire protection for the public or the person requesting such variance and if one or more of the following conditions are met:

1. Compliance with this Plan cannot be technically accomplished during the duration of the water supply shortage or other condition for which the Plan is in effect.
2. Alternative methods can be implemented which will achieve the same level of reduction in water use.

Persons requesting an exemption from the provisions of this Ordinance shall file a petition for variance with the SRE-WSC within 5 days after the Plan or a particular drought response stage has been invoked. All petitions for variances shall be reviewed by the SRE-WSC Board of Directors, and shall include the following:

1. Name and address of the petitioner(s).
2. Purpose of water use.
3. Specific provision(s) of the Plan from which the petitioner is requesting relief.

4. Detailed statement as to how the specific provision of the Plan adversely affects the petitioner or what damage or harm will occur to the petitioner or others if petitioner complies with this Ordinance.
5. Description of the relief requested.
6. Period of time for which the variance is sought
7. Alternative water use restrictions or other measures the petitioner is taking or proposes to take to meet the intent of this Plan and the compliance date.
8. Other pertinent information.

Variations granted by the SRE-WSC shall be subject to the following conditions, unless waived or modified by the SRE-WSC Board of Directors:

1. Variations granted shall include a timetable for compliance.
2. Variations granted shall expire when the Plan is no longer in effect, unless the petitioner has failed to meet specified requirements.

No variance shall be retroactive or otherwise justify any violation of this Plan occurring prior to the issuance of the variance.

Skyline Ranch Estates Water Supply Corporation

Drought Contingency Plan Chart

<b>Drought Response Stage</b>	<b>Criteria</b>	<b>Goal</b>	<b>Response Measures</b>
<b>Stage 0</b> Normal Conditions	October 1 -- April 30 -AND- Water level is above 325'		
<b>Stage 1</b> Mild Drought Conditions	Water level drops below 325' -OR- May 1 -- September 30	Raise public awareness of water conservation, and to achieve a voluntary reduction in the total water use by 10%.	Raise public awareness of the supply situation and request voluntary reductions in non-essential water use
<b>Stage 2</b> Moderate Drought Conditions	Water level drops below 345'	Achieve a voluntary reduction in the daily water demand by 15 percent.	Implement mandatory restrictions on certain non-essential water uses.
<b>Stage 3</b> Severe Drought Conditions	Water level drops below 365'	Achieve a voluntary reduction in the daily water demand by 20 percent.	Implement ban on certain non-essential water uses.
<b>Stage 4</b> Critical Drought Conditions	Water level drops below 385'	Achieve a voluntary reduction in the daily water demand by 25%.	Continue ban on non-essential water uses.
<b>Stage 5</b> Emergency Conditions	System outage due to depletion of water supply, equipment failure, or water level drops below 405'	Reduce daily water usage to the absolute minimum required to for essential purposes.	Initiate emergency response procedures

**SKYLINE RANCH ESTATES WATER SUPPLY CORPORATION**  
**P.O. Box 2287**  
**Wimberley, Texas 78676-7187**

**CUSTOMER SERVICE AGREEMENT**

- I. **PURPOSE.** The Skyline Ranch Estates Water Supply Corporation (SRE WSC) is responsible for protecting our drinking water supply from contamination or pollution which could result from improper private water distribution system construction or configuration. The purpose of this service agreement is to notify each customer of the restrictions, which are in place to provide this protection. SRE WSC enforces these restrictions to ensure the public health and welfare. Each customer must sign this agreement before the SRE WSC will begin permanent water service. In addition, when service to an existing connection has been suspended or terminated, the water system will not re-establish service unless it has a signed copy of this agreement.
- II. **RESTRICTIONS.** The following unacceptable practices are prohibited by State regulations.
  - A. No direct connection or cross-connection between the public drinking water supply and a potential source of contamination is permitted. Potential sources of contamination shall be isolated from the public water system by an air-gap or an appropriate back flow prevention device.
    - i. All privately collected water must be isolated from the community water system. This requires a testable double backflow preventer on the customer side of each water meter where water from various sources is collected. Additionally, this one-way valve must be tested annually by our water management service. Residents should notify the Skyline Ranch Estates Water Supply Corporation (SREWSC) if they collect rainwater or have a private well if that water runs through the same pipes that connect to the subdivision water. (Separate systems for garden water are exempt.) The cost for installation and maintenance of the valve will be borne by the resident. Annual testing cost is to be borne by SREWSC. Residents continue to pay the monthly base rate to the WSC even if community water use is nil unless the meter has been locked .
  - B. No connection that allows water to be returned to the public drinking water supply is permitted.
  - C. No pipe or pipe fitting which contains more than 8.0% lead may be used for the installation or repair of plumbing at any connection, which provides water for human use.
  - D. No solder or flux, which contains more than 0.2% lead, can be used for the installation or repair of plumbing at any connection that provides water for human use.

III. SERVICE AGREEMENT. The following are the terms of the service agreement between the SRE WSC and:

Name (**print**) \_\_\_\_\_ (the Customer)

Address \_\_\_\_\_ Lot No. \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

- A. The WSC will maintain a copy of this agreement as long as the Customer and/or the premises are connected to the Water System.
- B. The Customer shall allow his property to be inspected for possible cross-connections and other potential contamination hazards. An inspection shall be conducted by the WSC or its designated agent prior to initiating new water service; when there is reason to believe that cross-connections or other potential contamination hazards exist; or after any major changes to the private water distribution facilities. The inspection will be conducted during the WSC's normal business hours.
- C. The WSC will notify the Customer in writing of any cross-connection or other potential contamination hazard, which has been identified during the initial inspection or a periodic reinspection.
- D. The Customer shall immediately remove or adequately isolate any potential cross-connections or other potential contamination hazards on his premises.
- E. The Customer shall, at his expense, properly install and maintain any backflow prevention device required by the WSC. Cost of testing will be borne by the WSC.

IV. ENFORCEMENT. If the Customer fails to comply with the terms of the Service Agreement, the Water System will, at its option, either terminate service or properly install, test, and maintain an appropriate backflow prevention device at the service connection. Any expenses associated with the enforcement of this agreement will be billed to the Customer.

\_\_\_\_\_  
Customer's signature

\_\_\_\_\_  
Date